# agilysys

# **INVESTOR PRESENTATION**

Q4 and Full Fiscal Year 2024

## **Forward-looking Statements & Non-GAAP Financial Information**

## Forward-Looking Language

This presentation contains "forward-looking statements" within the meaning of the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements can be identified by words such as: "anticipate," "intend," "plan," "goal," "seek," "believe," "project," "estimate," "expect," "strategy," "future," "likely," "may," "should," "will" and similar references to future periods. Examples of forward-looking statements include, among others, our revenue, subscription revenue and Adjusted EBITDA guidance for the 2024 fiscal year and statements we make regarding expected property management room growth.

Forward-looking statements are neither historical facts nor assurances of future performance. Instead, they are based only on our current beliefs, expectations and assumptions regarding the future of our business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict and many of which are outside of our control. Our actual results and financial condition may differ materially from those indicated in the forward-looking statements. Therefore, you should not rely on any of these forward-looking statements include, among others, the effect of the COVID-19 pandemic on our business and the success of any measures we have taken or may take in the future in response thereto; and the risks described in the Company's filings with the Securities and Exchange Commission, including the Company's reports on Form 10-K and Form 10-Q.

Any forward-looking statement made by us in this press release is based only on information currently available to us and speaks only as of the date on which it is made. We undertake no obligation to publicly update any forward-looking statement that may be made from time to time, whether written or oral, whether as a result of new information, future developments or otherwise.

## **Use of Non-GAAP Financial Information**

To supplement the unaudited consolidated financial statements presented in accordance with U.S. GAAP in this press release, certain non-GAAP financial measures as defined by the SEC rules are used. These non-GAAP financial measures include EBITDA, Adjusted EBITDA, adjusted net income, adjusted basic earnings per share, adjusted diluted earnings per share and free cash flow. Management believes that such information can enhance investors' understanding of the Company's ongoing operations.



# **Our Mission**

Helping Our Customers Improve Employee & Guest Experiences, With Dedication To Past, Present & Future Customer Investments In Our Products And Services.

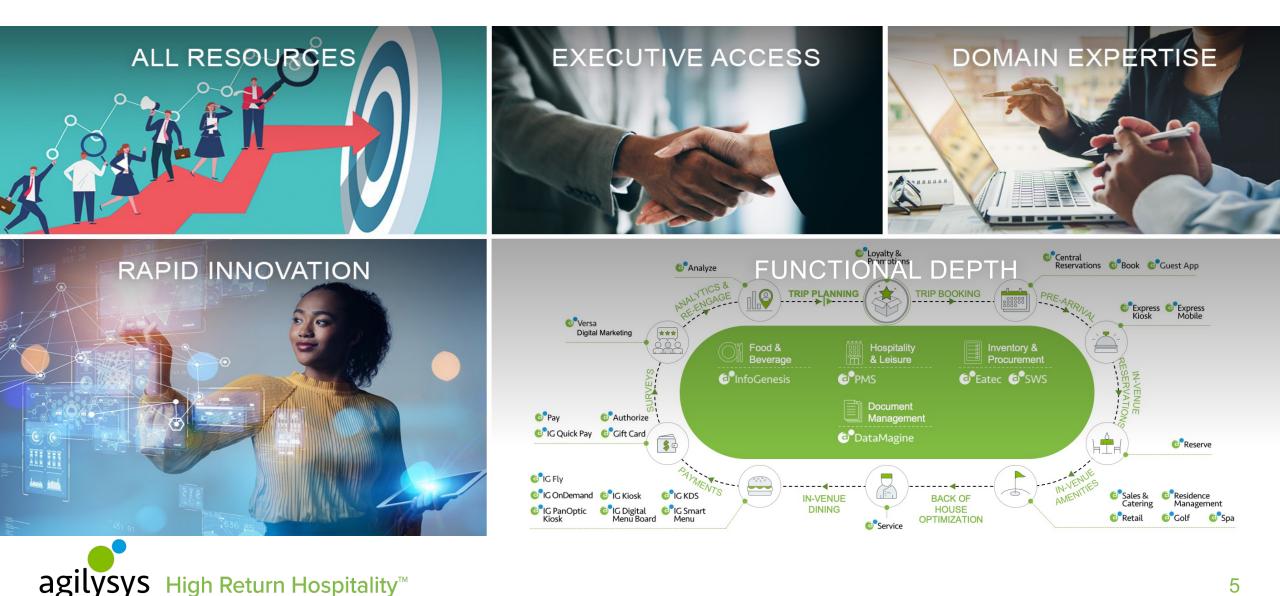


# **Agilysys Defining Strategy Pillars**





# **100% Hospitality Focused - Why It Matters**



# **Obsessively Customer-Centric - Why It Matters**



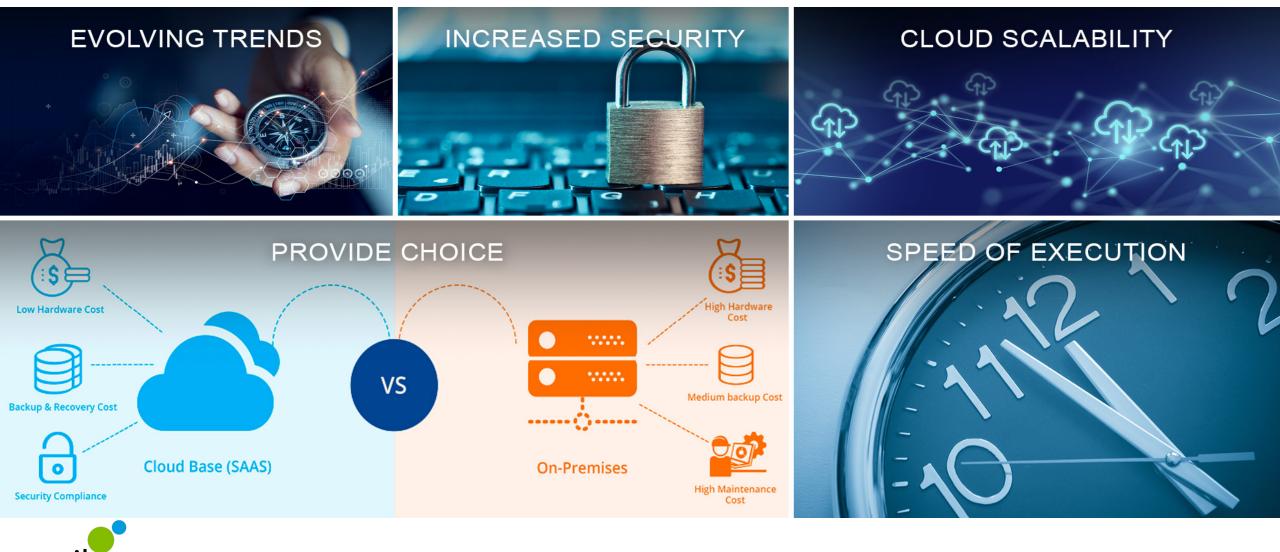


# **Core Product Focus & Innovation Driven - Why It Matters**





## State Of The Art Cloud-native & On-premise Options - Why It Matters

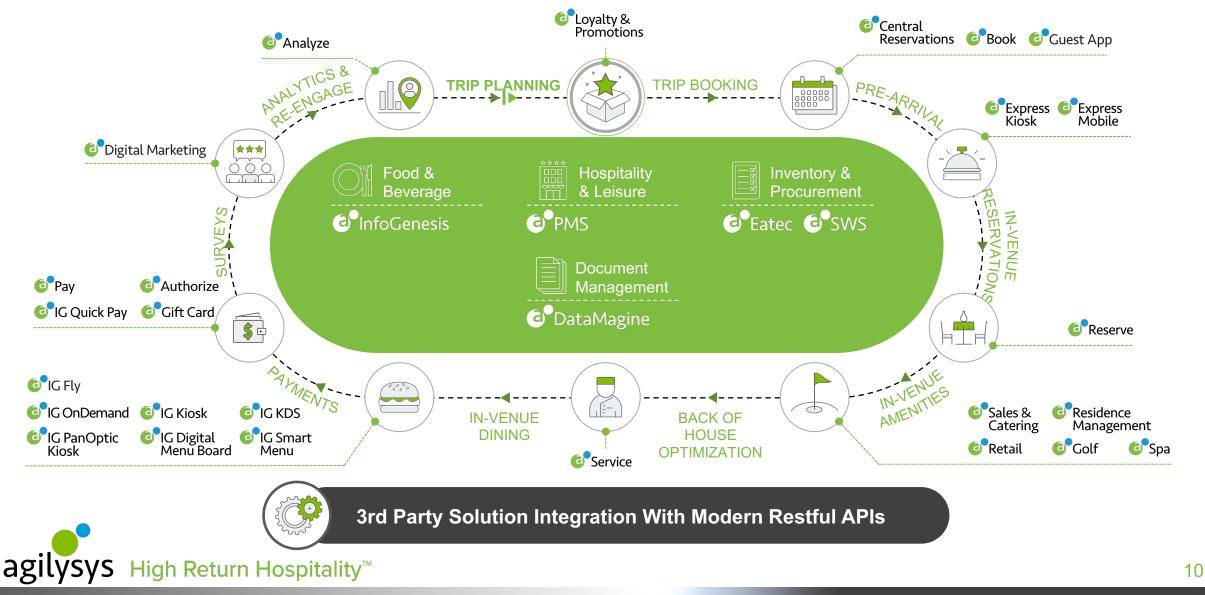


agilysys High Return Hospitality™

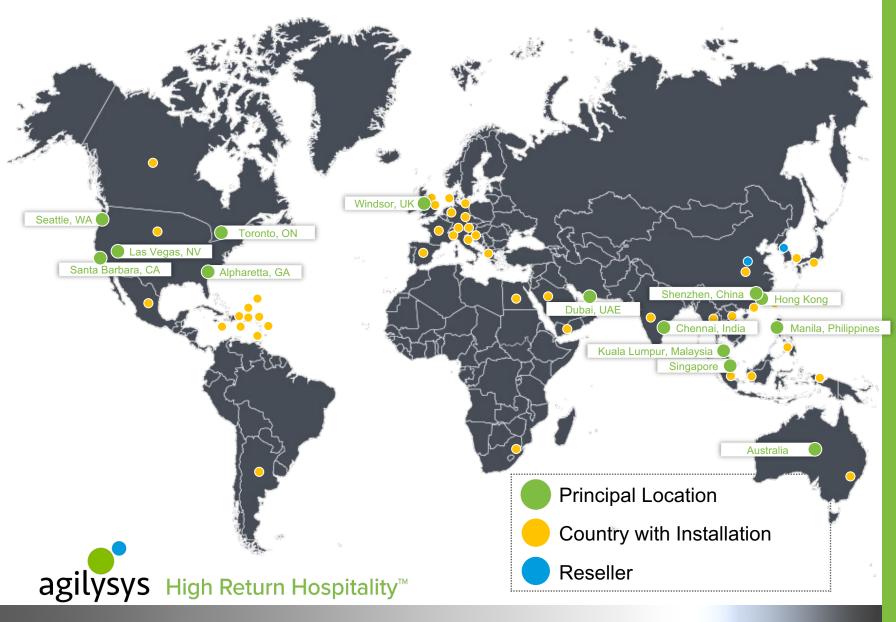
# **End-To-End Comprehensive Solution Offerings - Why It Matters**



# **Agilysys Hospitality Product Suite**



# **Agilysys Global Presence**



## Publicly Traded - NASDAQ: AGYS

## Corporate Headquarters

• Alpharetta, Georgia

## North America Offices

- Las Vegas, Nevada
- Santa Barbara, California
- Bellevue, Washington
- Toronto, Ontario

## EMEA Office

- United Kingdom
- Dubai, UAE

## APAC Offices

- Hong Kong
- Malaysia
- Philippines
- Singapore
- China
- Australia

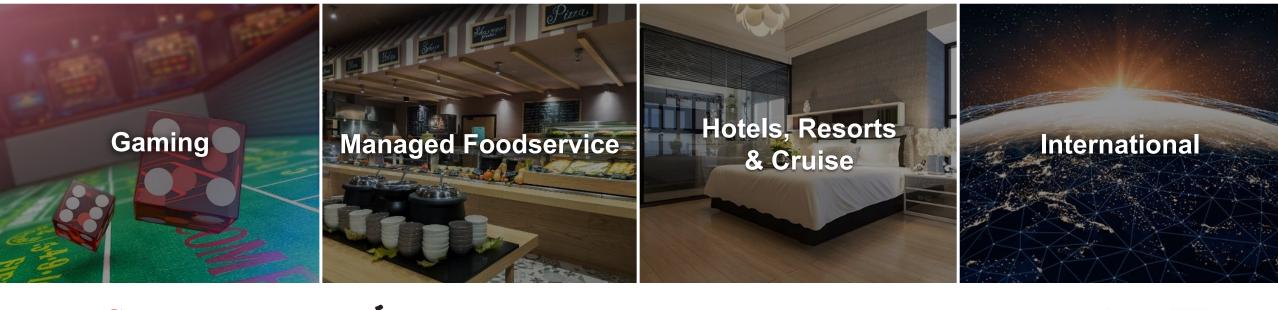
## **Demonstration Centers**

• Las Vegas, Nevada

## India Development Center

Chennai, India

# **Global Customers**





agilysys High Return Hospitality™

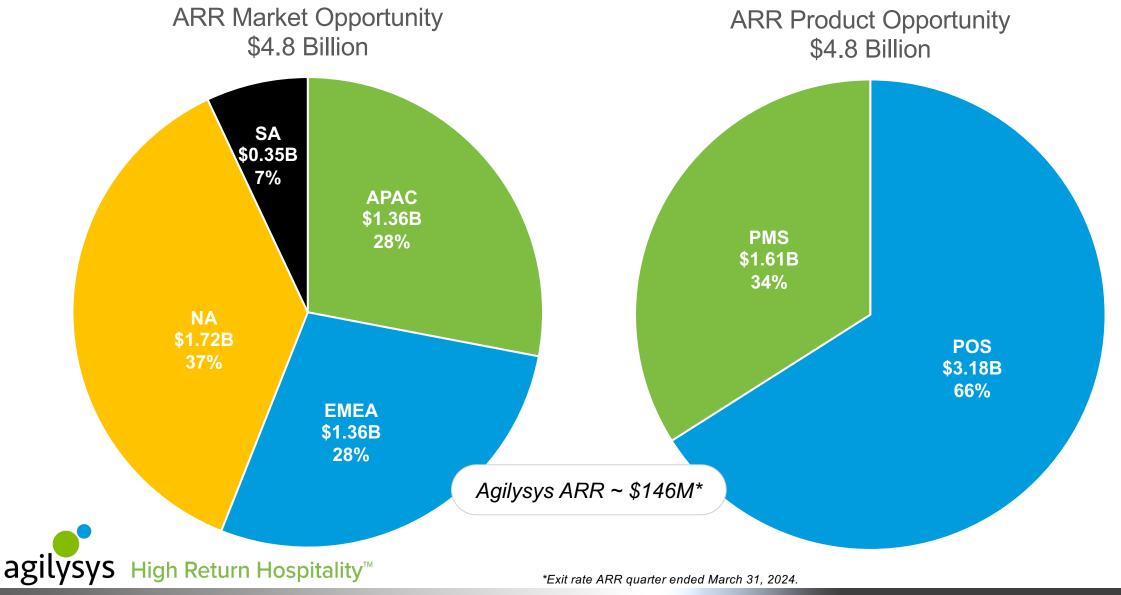






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# **Total Addressable Market**



# **Agilysys Revenue Overview**

20%

Total Revenue YOY Growth\*

# **58**%

Recurring Revenue as a % of Total Revenue\*



Subscription Revenue as a % of Recurring Revenue\*

# 29%

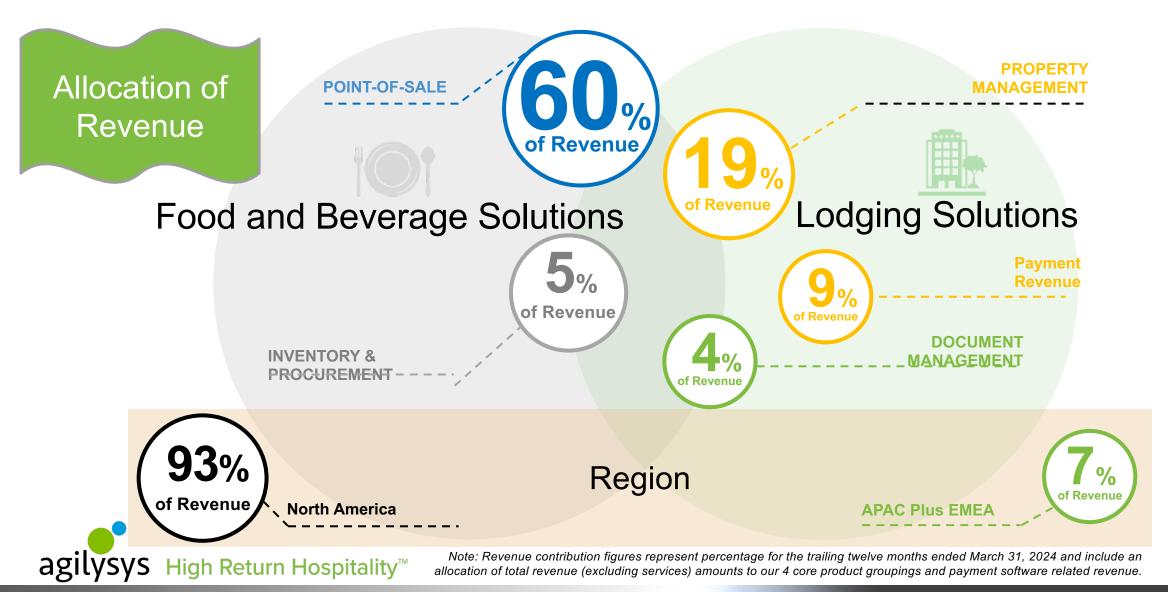
Subscription Revenue YOY Growth Rate

\*Data is as of the trailing twelve months ended March 31, 2024.



**Agilysys Private** 

# We Provide Industry Leading Hospitality Solutions



Agilysys Private

## **Existing Customer Greenspace - Average Products FY Exit Rate**



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# **Property Management Room Growth Opportunity**

Less than 300,000 rooms under PMS management today

Expected to add a majority of the Marriott U.S. and Canada Luxury, Premium and Select Services rooms (min. 450,000)

Should reach about 900,000 rooms under management in 3 to 4 years with combined current growth momentum in PMS and Marriott rooms

**PMS** 

## **FY25 Annual Guidance**



Agilysys Private

# agilysys FINANCIAL OVERVIEW

# **Evolving Business, Evolving P&L**

## **Business Metrics (as of 3/31/24)**

Recurring Revenue* As % of Total Revenue	58%
Subscription Revenue* As % of Recurring Revenue	55%
Services Revenue* As % of Total Revenue	21%
Subscription Revenue Growth Y/Y*	29%
New Customer Count*	67

# **Financial Metrics and Valuation\***

Share Price (05/30/24)	\$94.51
Diluted Shares Outstanding	26.8M
Diluted Market Capitalization	\$2,533M
<b>Cash</b> (as of 3/31/24)	\$144.9M
<b>Debt</b> (as of 3/31/24)	\$23.9M
Enterprise Value	\$2,412M
Revenue	\$237.5M
Revenue Gross Profit	\$237.5M \$144.3M
Gross Profit	\$144.3M
Gross Profit Adjusted EBITDA^	\$144.3M \$37.1M



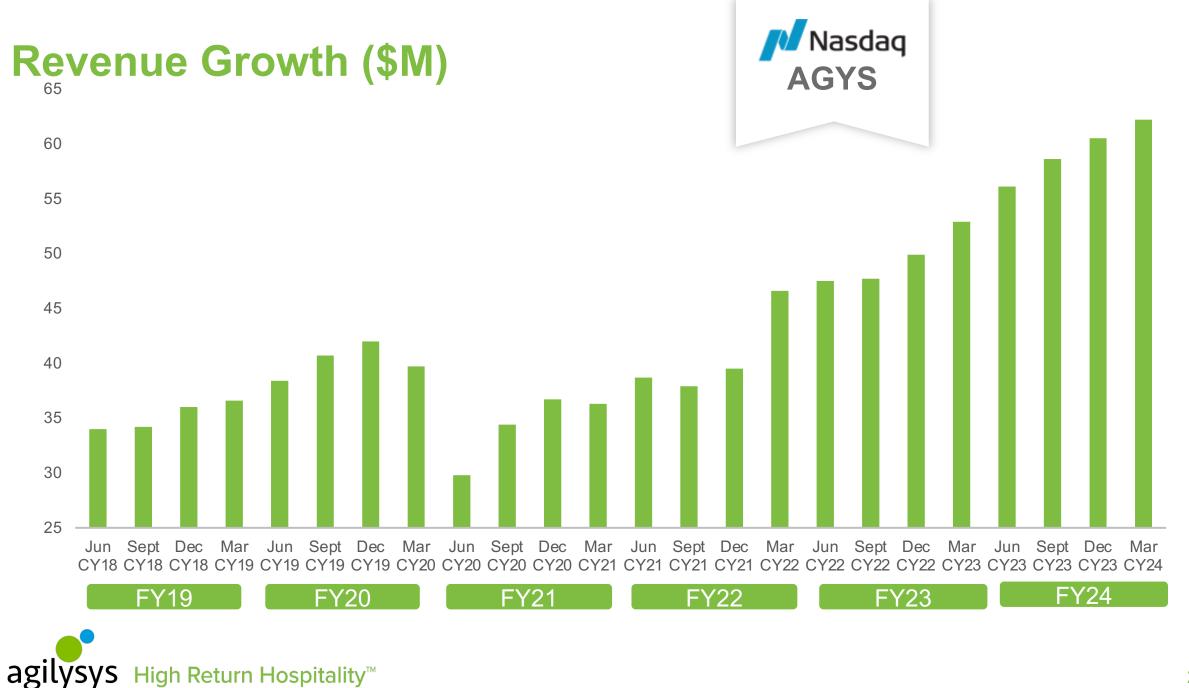
^Non-GAAP measure, see reconciliation on slide 30.

\*Trailing twelve months ended March 31, 2024.

# **Strong Balance Sheet**

Consolidated Balance Sheet <i>(in thousands)</i>								
	March 31, 2024	March 31, 2023						
Cash, Cash Equivalents and Marketable Securities	\$144,891	\$112,842						
Other Current Assets	44,046	41,816						
Long-Term Assets	161,493	88,378						
Total Assets	\$350,430	\$243,036						
Current Liabilities	\$89,371	\$78,515						
Other Liabilities	24,582	55,211						
Total Liabilities	113,953	133,726						
Shareholders' Equity	236,477	109,310						
Total Liabilities and Shareholders' Equity	\$350,430	\$243,036						



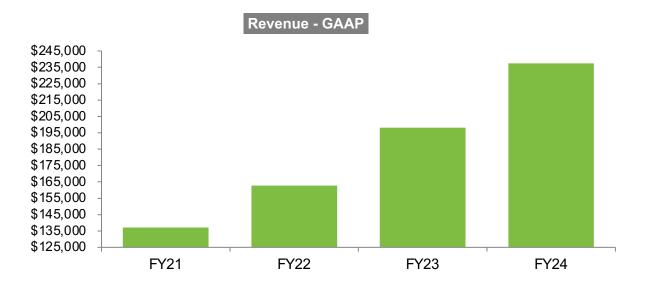


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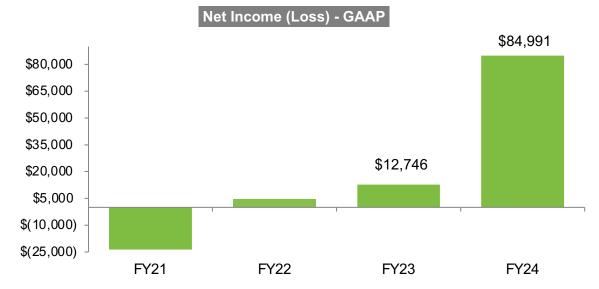
# **Recurring Revenue (\$M)**

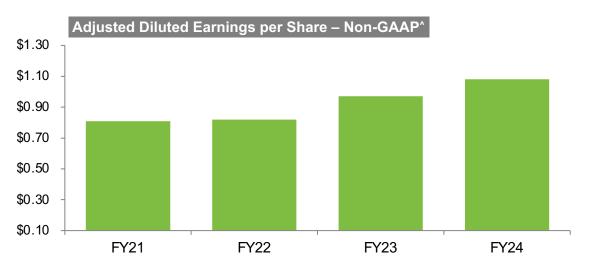


# **Historical Financial Results**









All numbers in thousands.

^ Non-GAAP measure, see reconciliation beginning on slide 30.

\*Trailing twelve months ended March 31, 2024.

# agilysys A

# APPENDIX

▲ 24.7

# agilysys **Hospitality Experience Cloud**



## **FOOD & BEVERAGE** ECOSYSTEM CORE POS

## EXPERIENCE ENHANCERS

- Mobile Food Ordering
- Dining Reservations
- Kiosk
- PanOptic Self-Checkout
- Kitchen Display
- Digital Menus
- Digital Menu Board

**HOSPITALITY & LEISURE ECOSYSTEM** CORE PMS

RECEPTION

#### **EXPERIENCE** ENHANCERS

- Property-Wide Booking
- Spa
- Golf Sales & Catering
- Activities
- Retail
- Membership
- Residence Management
- Mobile/Kiosk Check-In/Out
- Digital Keys

**Digital Authorizations** Gift Card

Call Center

**Digital Marketing** 

Loyalty and Promotions

**Enterprise Analytics** 

Secure EMV Payments

Service Task Optimization

- Document Management

**INVENTORY & PROCUREMENT** ECOSYSTEM

## **CORE I&P**

#### MODULES **EDITIONS** Barcode

- Standard
- Enterprise Professional
- · Punch Out
  - Direct

## **Hospitality Solution Studios**

Tailored to maximize Return On Experience (ROE) by specific venue and management model

- Airport
- Amusement Park

Loyalty & Promotions

Enterprise Analytics

QR Payment

Gift Card

Secure EMV Payments

Stored-Value Payment

- Casino
- Cruise Healthcare

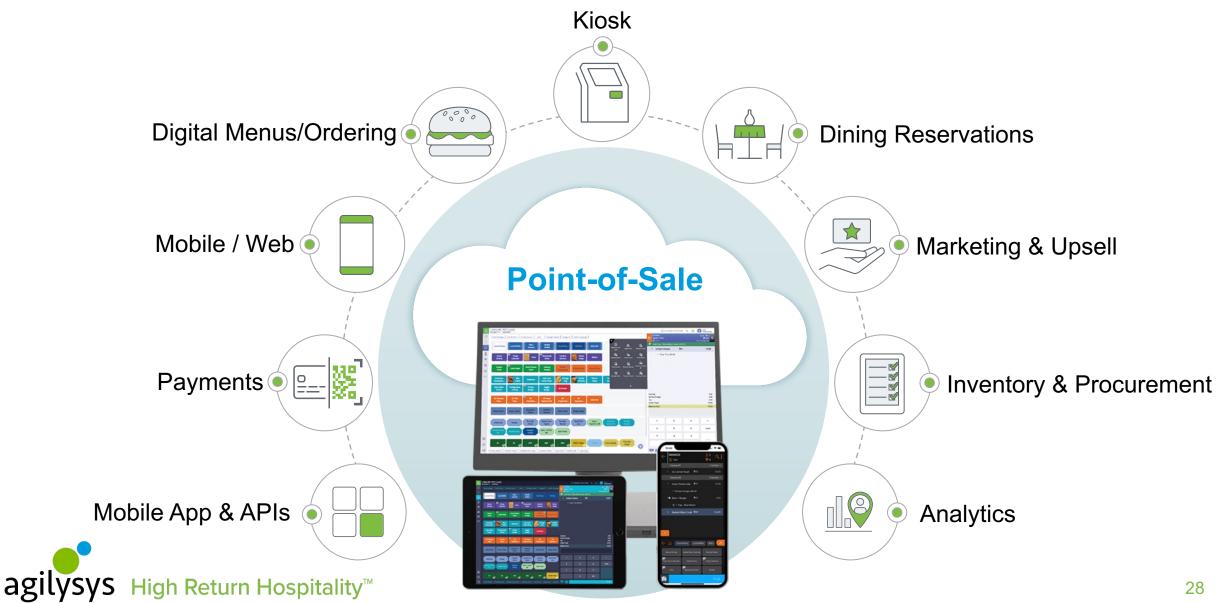
Corporate Dining

- Higher Education Hotel Brand
- Life Plan Community
  - Stadium
- Management Company Venue
- Independent Hotel Resort

## Retail

# **Agilysys Omnichannel POS Solution**

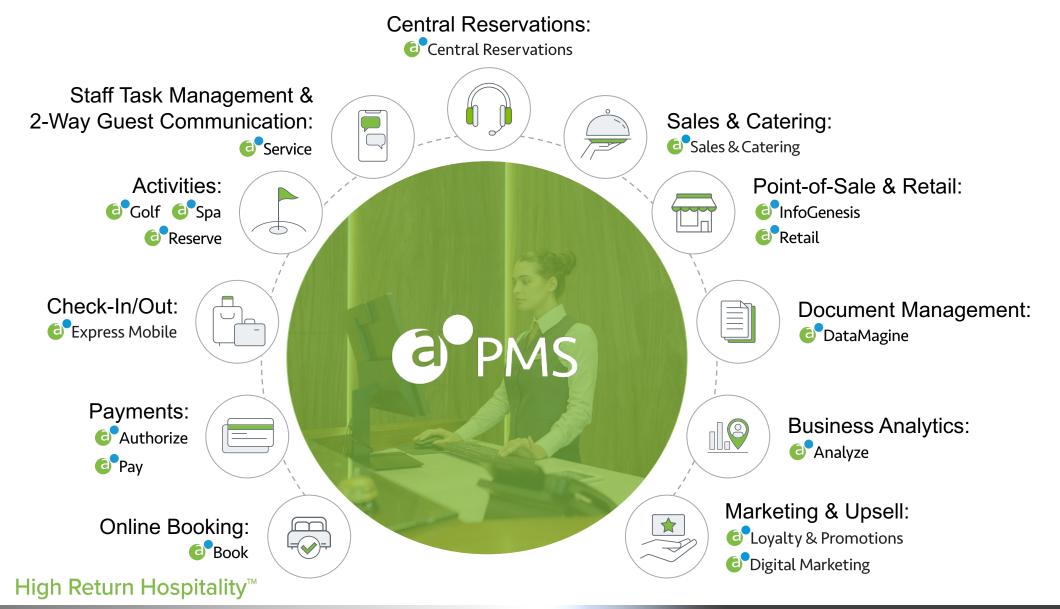




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# **Agilysys Lodging Ecosystem**

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# **Non-GAAP Reconciliation**

### AGILYSYS, INC. RECONCILIATION OF NET LOSS TO EBITDA AND ADJUSTED EBIDTA (UNAUDITED)

(In thousands)	(UNAUDITED)		Twelve Months Ended March 31,					
		2024	2023	2022	2021			
Net income (loss)		\$ 86,195	\$ 14,582	\$ 6,478	\$(21,001)			
Income tax (benefit) provision		(65,511)	1,182	33	(208)			
Income (loss) before taxes		20,684	15,764	6,511	(21,209)			
Depreciation of fixed assets		3,896	1,769	2,210	2,832			
Amortization of internal-use software and intangibles		1,366	1,743	1,654	1,959			
Amortization of developed technology acquired		159	159	42	-			
Interest income, net		(5,083)	(2,192)	(47)	(87)			
EBITDA (a)		21,022	17,243	10,370	(16,505)			
Share-based compensation		14,111	12,958	14,549	40,093			
Other charges, net		1,756	435	1,584	2,529			
Other non-operating expense (income)		152	(697)	(145)	338			
Legal settlements		28	352	969	200			
Adjusted EBITDA (b)		\$ 37,069	\$ 30,291	27,327	26,655			

(a) EBITDA, a non-GAAP financial measure, is defined as net income before income taxes, interest income (net of interest expense),

depreciation and amortization (including amortization of developed technology)

(b) Adjusted EBITDA, a non-GAAP financial measure, is defined as net income before income taxes, interest income (net of interest expense),

depreciation and amortization (including amortization of developed technology), and excluding charges relating to i) legal settlements,

ii) other (gains) and charges, net iii) share-based compensation, and iv) other non-operating (income) expense



# **Non-GAAP Reconciliation**

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							Three Mon	ths Ended								
	March 31,	December 31,	September 30,	June 30,	March 31,	December 31,	September 30,	June 30,	March 31,	December 31,	September 30,	June 30,	March 31,	December 31,	September 30,	June 30,
(In thousands)	2024	2023	2023	2023	2023	2022	2022	2022	2022	2021	2021	2021	2021	2020	2020	2020
Net income (loss)	\$ 2,961	\$ 77,141	\$ 4,545	\$ 1,548	\$ 4,075	\$ 3,892	\$ 3,576	\$ 3,039	\$ 1,982	\$ 1,542	\$ 982	\$ 1,972	\$ (24,281)	\$ (2,070)	\$ 5,867	\$ (517)
Income tax expense	1,885	(68,043)	295	352	262	678	(158)	398	(232)	24	48	193	(518)	182	121	8
Income (Loss) before taxes	4,846	9,098	4,840	1,900	4,337	4,570	3,418	3,437	1,750	1,566	1,030	2,165	(24,799)	(1,888)	5,988	(509)
Depreciation of fixed assets	854	909	1,209	923	398	437	461	473	602	495	548	566	672	722	715	723
Amortization of intangibles	246	343	347	430	417	430	443	453	577	267	345	465	470	521	508	461
Amortization of developed			41	39	39	39	40	41	42	-	-					
technology	40	39										-	-	-	-	-
Interest income	(1,503)	(1,252)	(1,227)	(1,101)	(1,006)	(704)	(379)	(100)	(8)	(6)	(13)	(21)	(24)	(18)	(26)	(20)
EBITDA (a)	4,483	9,137	5,210	2,191	4,185	4,772	3,983	4,304	2,963	2,322	1,910	3,175	(23,681)	(663)	7,185	655
Share-based compensation	4,622	3,638	2,684	3,167	3,548	3,466	3,456	2,488	3,747	3,839	3,342	3,621	30,781	6,630	1,256	1,426
Severance and other charges	1,711	(924)	210	759	61	93	67	214	398	381	580	225	(233)	1,552	7	1,203
Other non-operating expense			(51)	159	102	(384)	(112)	(304)	(197)	52	103					
(income)	136	(95)										(103)	50	95	88	106
Legal settlements, net	28		-	-	248	104	-	-	598	4	337	30	150	-	50	
Adjusted EBITDA (b)	\$ 10,980	\$ 11,756	8,053	6,276	8,144	8,051	7,394	6,702	7,509	6,598	6,272	6,948	7,067	7,614	8,586	3,390

AGILYSYS, INC. RECONCILIATION OF NET INCOME (LOSS) TO EBITDA AND ADJUSTED EBITDA (UNAUDITED)

(a) EBITDA is defined as net income before income taxes, interest income (net of interest expense), depreciation and amortization (including amortization of developed technology)

(b) Adjusted EBITDA, a non-GAAP financial measure, is defined as income before income taxes, interest income (net of interest expense), depreciation and amortization (including amortization of developed technology), and excluding charges relating to i) legal settlements, ii) severance, and other charges, iii)share-based compensation, and iv) other non-operating (income) expense



# **Non-GAAP Reconciliation**

AGILYSYS, INC.

### RECONCILIATION OF NET LOSS TO ADJUSTED NET INCOME FOR ADJUSTED EARNINGS PER SHARE (UNAUDITED)

	Twelve Months Ended									
	March 31,									
(In thousands)	2024			2023	2022_			2021		
Net income (loss) attributable to common shareholders	\$	84,991	\$	12,746	\$	4,641	\$	(23,608)		
Amortization of intangibles		1,366		1,743		1,654		1,959		
Amortization of developed technology		159		159		42		-		
Share-based compensation		14,111		12,958		14,549		40,093		
Tax Events (a)		(69,067)		-		-		-		
Series A convertible preferred stock issuance costs		-		-		-		1,031		
Severance and other charges		1,756		435		1,584		2,529		
Legal settlements, net		28		352		969		200		
Income tax adjustments		(3,805)		(3,274)		(2,594)		(2,710)		
Adjusted net income (loss) (b)		29,539		25,119		20,846		19,494		
Basic weighted average shares outstanding		25,668		24,694		24,357		23,458		
Diluted weighted average shares outstanding		26,842		25,929		25,483		24,016		
Adjusted basic earnings per share (c)		1.15		1.02		0.86		0.83		
Adjusted diluted earning per share (c)		1.10		0.97		0.82		0.81		

(a) Tax events include excess tax benefits or expense related to share-based compensation, release of valuation allowances against deferred income taxes, and changes in uncertain tax positions

(b) Adjusted net income, a non-GAAP financial measure is defined as net income (loss) attributable to common shareholders before amortization expense (including amortization of developed technology), share-based compensation, and one-time charges including severance and other charges, impairments and legal settlements, less the related income tax effect of these adjustments, as applicable, at the Company's current combined federal and state income statutory tax rate. No income tax effect applies to one-time charges when a valuation allowance offsets their related deferred tax assets

(c) Adjusted earnings per share, a non-GAAP financial measure, is defined as adjusted net income (loss) divided by basic and diluted weighted average shares outstanding

## **Cash Flow**

	31-Mar	31-Mar	31-Mar	31-Mar
	FY24	FY23	FY22	FY21
Operating activities				
Net income(loss) from operations	\$ 86,195	\$ 14,582	\$ 6,478	\$ (21,001)
Non cash adjustments, restructuring, legal settlements	(48,125)	16,355	17,683	43,969
Changes in assets & liabilities	10,116	3,526	4,314	5,439
Net cash provided by operating activities	48,186	34,463	28,475	28,407
Investing activities				
Capital expenditures	(8,127)	(7,238)	(1,197)	(1,389)
Cash paid for business combinations, net of cash acquired	552	395	(24,455)	-
Capitalized developed software	-	-	-	-
Investments	(27)	(27)	(27)	(2)
Net cash used in investing activities	(7,602)	(6,870)	(25,679)	(1,391)
Net cash provided by (used in) financing activities	(8,558)	(11,094)	(4,901)	25,316
Effect of exchange rate	23	(628)	(104)	195
Increase (decrease) in cash & cash equivalents	32,049	15,871	(2,209)	52,527
Cash & cash equivalents - beginning of period	112,842	96,971	99,180	46,653
Cash & cash equivalents - end of period	\$ 144,891	\$ 112,842	\$ 96,971	\$ 99,180



# CONTACT

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