



Organizational Profile:

Multi-hospital healthcare system with:

- Over 1,270 licensed beds
- More than 10,000 employees
- 2,500 affiliated providers



Challenges:

Simplify & expedite Food & Beverage processes:

- Ordering
- Payment
- Pickup



Solutions Deployed:

- InfoGenesis POS, IG OnDemand



Results:

Since installation:

- Foodservice sales increased by 79%
- Gained ability to quickly “86” unavailable items
- Satisfied more than 100,000 orders in 2023 alone

