

ENHANCE THE GUEST EXPERIENCE

Self-Service That Delivers On Guest Expectations

Elevate the Guest Experience

Expedite guest service operations by enabling guests to check-in, encode a room key, check-out and email a folio—all without having to wait in line at the front desk.

Introducing Express Kiosk, a self-service solution that integrates with Agilysys Versa, Agilysys LMS® and Agilysys Stay property management solutions.

Simplify the check-in and check-out processes, enhance the guest experience and optimize staff productivity. More and more properties are reducing their overhead by implementing self-service options, and with the Express Kiosk, you can elevate the level of service without growing your staff.

Better Service. Better Reviews.

Help make travel more enjoyable by offering a fast and easy approach to efficient service.

- Multiple design options include free standing and countertop designs.
- Increase revenue by selling room upgrades during check-in.
- Scan and verify US driver's license or Passports with the integrated ID scanner.
- Integrated EMV device ensures card present transactions, lowering risk.
- Guests can request that folio receipts be emailed or mailed to an address based on information captured in Versa, LMS® and Stay.
- Automated check-in and check-out, allows employees to concentrate on providing the guest services that help create a lasting impression.
- Reprint room keys at any time, without having to wait in line at the front desk.
- Available for all guests, including guests who booked via a 3rd party. Guests can update their contact information during the check-in process.

More Convenience for the Self-serve Population

Self-service kiosks are not only delivering what guests expect from your property, they're also exceeding the technology expectations of modern operators. There is heavy competition to differentiate with more self-service options while saving on overhead.



Sales@Agilysys.com
1 877 369 6208
www.Agilysys.com

Effortless Functionality. Optimal Efficiency.

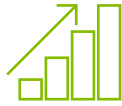
Use Express Kiosk to give your guests the self-service options they are looking for. Check-in, obtain card present EMV authorization, offer upgrades and alternative room options before dispensing the guest a key. Deploy the kiosk in high traffic areas such as elevator banks, or parking areas and let guests quickly view their hotel folio, check-out and receive an electronic copy instantly. Increase revenue, reduce overhead, and provide guests with the experience they are looking for with Express Kiosk.

Automate Check-in and Check-out	➡	Reduce lines and offer additional services to guests.
Manage Overhead	➡	Optimize staff levels and productivity

Increasingly, consumers are embracing self-service for greater convenience. The Express Kiosk module is designed to:



Increase the quality of your service



Improve employee productivity



Reduce overhead



Provide guests with a memorable, interactive experience.

To optimize your front desk operations and save on overhead costs, get more details from your Agilysys representative, or call us at 877 369 6208.

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ABOUT AGILYSYS

Agilysys exclusively delivers state-of-the-art software solutions and services that help organizations achieve High Return Hospitality™ by maximizing Return on Experience (ROE) through interactions that make 'personal' profitable. Customers around the world use Agilysys Property Management Systems (PMS), Point-of-Sale (POS) solutions and Inventory and Procurement (I&P) systems to consistently delight guests, retain staff and grow margins. Agilysys' customer base includes branded and independent hotels; multi-amenity resorts; casinos; property, hotel and resort management companies; cruise lines; corporate dining providers; higher education campus dining providers; food service management companies; hospitals; lifestyle communities; senior living facilities; stadiums; and theme parks. www.agilysys.com

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